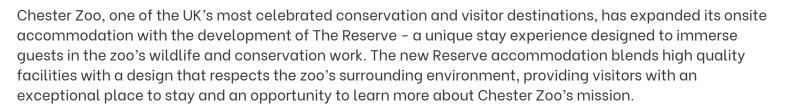


COMMERCIAL

THE RESERVE, CHESTER ZOO

MCPHILLIPS





The development includes 51 thoughtfully designed guest lodges, communal facilities, and landscaped surroundings, all constructed to high standards of sustainability and longevity. Ensuring these facilities remain safe, functional, and well-maintained over their lifetime was a priority for the project team.

Our Services

Dewick & Associates developed technical manuals to support the Builder's handover to Chester Zoo and to provide clear documentation, ensuring efficient operations, and long term asset protection.

Services provided:

- Comprehensive Building Handover Manuals using nucleus, the D&A online portal, subcontractor information (e.g. literature, warranties, certificates, test results) is collated and technically authored into a complete manual
- O&M Manuals technical authoring of Mechanical & Electrical services
- Building User Guides clear, accessible instructions for everyday building functions
- Maintenance Matrix overview of maintenance tasks, statutory requirements, and warranty periods

Project Highlights

Chester, UK

\$ \$32.3 million (part of '24 CapEx)

Discipline: Building Handover Manual, Mechanical & Electrical O&M Manuals, Building User Guide

Principal Contractor: McPhillips
Industry sector: Commercial